



Expert Net - Internet Services  
P.O. Box 231044  
Tigard, Oregon 97281-1044  
<http://www.xprt.net>  
503.598.7678

Spire Technologies, Inc.  
2140 SW Jefferson St., Suite 300  
Portland, OR 97201  
[www.spiretech.com](http://www.spiretech.com)  
**503.222.3086**  
800.481.7332

March 6, 2014

Hello Expert Net Customer,

Expert Net (XPRT) and Spire Technologies, Inc. (SpireTech) are pleased to announce that SpireTech is acquiring XPRT's Dial-Up, DSL, Email and Web customers. SpireTech will replace XPRT as your Internet Service Provider (ISP).

SpireTech is managed by local Portland entrepreneurs Scott Cook and Joe Pruett, and all of the SpireTech employees live in the Portland metro area. They do not outsource their tech support overseas, when you call SpireTech, you will receive help from a friendly, local representative, just like you always have from XPRT. SpireTech has been in business since 1993, and also offers a range of computer support, backup, cloud, and web services. Please visit [www.spiretech.com](http://www.spiretech.com) to learn more about the services SpireTech offers.

Please rest assured, the transition will have little or no impact on your current services. In fact our customers will already notice that the mail servers and the web servers are already running faster due to the increased bandwidth that SpireTech has at their facilities. If you use an XPRT.net email address, you will be able to keep it for at least two years.

There will be changes in their billing system compared to what we have been doing for years. SpireTech bills their customers at the beginning of the month, where we have always billed our customers on their anniversary date. There will be no increase in rates at this time and some services may even be less. There will be no action required from you to continue your Internet Service with SpireTech.

SpireTech mailing address is:

SpireTech  
PO Box 15066  
Portland, OR 97293

Sincerely,

Ken and Niki Rea  
Expert Net